

Australian Organisation for Quality (South Australia) Inc
Defence Symposium 2009
Root Cause Analysis Workshop



Tuesday 30th June 2009
11.00 am to 5.00pm

The Australian Organisation for Quality (South Australia) Inc and the AOQ Defence Special Interest Group is dedicated to advancing the knowledge of quality practitioners working in defence and related areas. Anyone with an interest in quality, innovation, design, engineering, people soft skills, and holistic and sustainable approaches to quality and innovation will find this Workshop thought provoking and a good networking opportunity. AOQ(SA) thanks the D+I 2009 Conference for its generous support.

The session will consist of an intensive workshop Root Cause Analysis Techniques based around Ford 8D. This workshop will be delivered by Bob Welldon, President of AOQ(SA) and has limited numbers.

Bob Welldon is an aeronautical/computer studies/operations research/systems engineer by training, a software quality engineer, quality manager, reliability engineer and Six Sigma Black Belt by certification, a CMMI process engineer by assignment, and a systems and measurement thinker by choice. He has done a little of everything, including traditional jobs as a RAAF Engineer including flight test engineering, computer programmer, CAD and IS administration, Systems Engineer and Quality Manager. An excellent team player, he has led, been a member of, and facilitated Process Action Teams. Bob's strength is in organisational and project measurement systems. He has worked for Motorola/Freescale Semiconductor and is presently with BAE Systems Australia. Bob is also a trainer for Practical Software and Systems Measurement and is the American Society for Quality's Australian Country Councillor.



Please note that the workshop is limited to 20 people.

Venue:	Convention Centre, Adelaide. Meeting Room 1
Registration:	11.00 a.m.
Lunch	11.30 a.m. -12.30 p.m. Lunch and Networking <i>(please advise dietary needs at registration)</i>
Timetable:	1.00 p.m. to 5.00 p.m. Root Cause Analysis (Ford 8D) Workshop
Afternoon tea	Included
Cost:	\$99.00 (GST inc) based on cost recovery

Registration enquiries can be made through the AOQ(SA) office at:

office@aoq.asn.au

[Australian Organisation for Quality \(South Australia\) Inc](http://www.aoq.asn.au)
Innovation House, First Avenue, Technology Park, Mawson Lakes 5095
Phone: (08) 8343 8430, **Fax:** (08) 8343 8431
E-mail: office@aoq.asn.au